

IMPORTANT NOTICE

If you or your loved one is or was a resident at MANORCARE HEALTH SERVICES - LANCASTER

This facility has been cited for
multiple deficiencies including:

FAILURE to give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.^[2/24/2010]

FAILURE to make sure services provided by the nursing facility meet professional standards of quality.^[8/01/2011, 9/04/2009]

FAILURE to provide necessary care and services to maintain the highest well being of each resident.^[8/01/2011, 2/24/2011, 11/15/2010, 10/21/2010]

FAILURE to make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.^[9/26/2011]

FAILURE to give each resident enough fluids to keep them healthy and prevent dehydration.^[8/23/2012]

FAILURE to make sure that residents are safe from serious medication errors.^[8/01/2011]

FAILURE to make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.^[9/26/2011, 10/21/2010]

FAILURE to give or get quality lab services/tests in a timely manner to meet the needs of residents.^[9/09/2011, 9/04/2009]

FAILURE to provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.^[9/09/2011]

FAILURE to keep accurate, complete and organized clinical records on each resident that meet professional standards.^[9/09/2011, 10/21/2010]

FAILURE to give the right treatment and services to residents who have mental or psychosocial problems adjusting.^[10/21/2010]

FAILURE to develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.^[10/21/2010]

FAILURE to make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.^[9/09/2011, 9/04/2009]

FAILURE to make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.^[10/21/2010]

FAILURE to reasonably accommodate the needs and preferences of each resident.^[2/24/2011]

FAILURE to provide housekeeping and maintenance services.^[10/21/2010]

FAILURE to have a program that investigates, controls and keeps infection from spreading.^[10/21/2010, 9/04/2009]

FAILURE to make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.^[9/04/2009]

FAILURE to immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.^[6/04/2010]

FAILURE to develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.^[5/17/2010]

FAILURE to keep each resident's personal and medical records private and confidential.^[9/04/2009]

*Deficiencies were obtained from past federal inspection results available on Medicare.gov.

POOR CARE CAN LEAD TO BEDSORES, BROKEN BONES...EVEN DEATH.

If you or someone you love is or has been in the past a resident of ManorCare Health Services - Lancaster, call the law firm of Wilkes & McHugh, P.A. for a free consultation.

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